EMAC INTERNATIONAL GROUP
Your Reliable One-Stop Power Driven Industry Partner.

**DURAMAC**
- EXPLOSION-PROOF ENGINE & TRUCK & ELECTRIC MOTOR

**SUNYEAR**
- WATER PUMP SET
- FIRE PUMP SET
- FIRE SYSTEM PARTS

**HISPEED**
- LUXURY YACHT
- SPEED BOAT
- MARINE PARTS

**AIMOTOR**
- DRIVING MOTOR
- MOTOR DRIVER INVERTER

**SINOGEN**
- LANDBASE GENSET
- MARINE GENSET
- ENGINE POWER PACK

**EMAC**
- DIESEL ENGINE
- ENGINE PARTS
- OTHER PRODUCTS

EMAC INTERNATIONAL GROUP
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A promise is a promise

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Brief Introduction

EMAC International Group is a prominent leader in Industrial Power Solutions. With a proven track record since 2006 EMAC provides complete and bespoke services for the development, manufacture, supply, service and technical support of power driven products. Through continuous effort and constant adaptation to a changing market, EMAC has become a success story within the industry. At present, The EMAC International Group owns 5 registered brands, and together with our business partners, is able to supply Duramac, Sunyser, Hispeed, Almotor and SinoGen products. We are true specialists in the Power Drive Industry, only focusing on products driven by mechanical or electrical motors. Our range extends from power systems to complete products such as generators, water pumps, yachts, explosion proof vehicles and more.

EMAC Vision

To be the most reliable one-stop Power Drive Industry Supplier.
EMAC Advantages

Industry Leading Partners:
All of our partners are recognized, leading brand manufacturers in their field and are renowned for their attention to R & D, quality and manufacturing. We have forged strong relationships with our partners, handling their international sales and service, taking the pressure away from our clients and ensuring customer satisfaction every time. Supplying our partners' high quality products, coupled with our professional pre and after-sales service to give our customers supreme confidence.

Global Network:
In 2013 EMAC set up overseas branches and established an overseas agent network to provide customers with a better pre and after-sales service. With our experienced sales and engineering teams we are able to provide you with rapid response and a professional service at your location.

Easy Visiting:
Our company headquarters is located in Shenzhen City in the South of China, within close proximity from either Hong Kong or Guangzhou International Airport. EMAC is easily accessible for customers from all over the world.

Easy Communication:
EMAC has a strong multi-lingual, multi-national team. We have the ability to communicate in your chosen language. Our carefully chosen and experienced team are knowledgeable, helpful, timely and friendly.

Active Sales Team:
The EMAC sales team endeavours be highly active overseas. Visiting customers worldwide and attending international exhibitions. Our sales team travels worldwide each month, ensuring the chance to meet with all of our customers face to face.

A Promise is a promise:
Honesty is our principle and we pride ourselves on it. We always tell our customers the truth of what we are able to offer and what we can do. We hope to be not just a business partner but strive to establish and build long lasting relationships.
Sales Team

EMAC has a strong multi-lingual international team that can communicate with customers in their chosen language. Our experienced team members can provide accurate product information, quotations, sales documents and advice based on your requirements and our experience.

Overseas Offices and Local Distributor

EMAC International Group is constantly looking to establish more branch offices and build our distribution network globally. Our branch offices and distributors give EMAC the ability to offer our customers real on-the-ground before and after-sales service and warranty support.
**After sales Service Team**

Our experienced and highly trained engineers can give strong technical support, installation, commissioning and after-sales service for all customer's requirements. Before dispatching the goods, our after-sales team will fully check and extensively test all the products to ensure all the products meet or exceed our customer's expectations.

**Customer Service Team**

Our in house customer service team works closely with local customs and forwarders to provide the most accurate and economical options for shipping from China. We are able to handle the relevant documents, certification, shipping arrangements and customs paperwork. Our customer service team can also communicate in English.
1. Can I trust Products that made in China?
If you are using an Apple or Samsung mobile phone, you can check the back or inside of your phone for the country of manufacture. Most leading mobile phone brands trust China and manufacture here. Can you trust it? Numerous famous brands and products are now made in China. Due to our competitiveness, our highly skilled workers and the availability of the complete supply chain for all components and materials, Chinese companies really can make high quality products at very competitive prices.

2. Why do so many low quality products come from China?
There are many copied and reconditioned products distributed from China. The latest iPhone models can range from 50USD to 800USD, different prices for varying levels of quality. You can even get the latest iPhone running an Android operating system! In addition, some companies in China run a ‘one-deal business’. They receive deposits and disappear, they offer very low prices to get orders and then supply fake or reconditioned products to foreign customers because it’s impossible for foreign buyers to sue them, they don’t care about reputation and long term relationships, maybe even changing their company name quite often. These people give the “Made in China” mark a bad name. It’s frustrating for many reputable companies and extremely frustrating for EMAC.

3. Why I can trust EMAC?
Established in 2006, we have always traded as EMAC International Group. We visit customers every month and attend many prominent industry exhibitions each year. We have established branch offices in many countries and are always looking forward to the opportunity to meet our customers face to face. There are no products that can guarantee a 0% defective rate, however, EMAC is able to minimize this risk. We always tell all of our customers the truth and we take full responsibility should the unexpected occur. EMAC aims to be reliable partners & good friend to all our customers.
4. Can I visit EMAC and its partner factories?

The EMAC head office located in Shenzhen city, it’s very close to Hong Kong, you can ask our staff for a guide to visit EMAC. We always welcome friends from all over the world to visit our company and our partner’s factories. This is the best way for you to really get to know about EMAC and our partners and understand our ethos. 30 days notice is requested before your visit, this enables us to arrange your schedule, visa and do all other necessary preparation.

5. Can we be a distributor or agent of EMAC International Group in our region?

EMAC aims to build a worldwide network. Of course not just by ourselves, but with the assistance from our business partners from other countries. We are not just trying to make sales through our business partners, we have a complete business plan to support our partners as well, EMAC hopes that we can grow together with our business partners and enjoy the process together as well as a long lasting friendship.

6. How can I give feedback or make a complaint about your service or products?

You are always welcome to contact EMAC by telephone, in person or via email. (care@emac.cc) Our customer service team is timely, sensitive and efficient in replying to customer’s complaints, suggestions and needs.

7. How about the after-sales service for all of your products?

Due to our multi-lingual team, we are able to communicate with customers from all over the world. EMAC also has an experienced engineering team that can take quick action on customer complaints. We provide support via email or telephone for simple queries, enabling customers to solve issues with our support. If not, Our EMAC engineering team can provide on-site service all over the world. Under the warranty period, the labor and material costs are free of charge. In addition, we are constantly expanding our network of branch offices and partners enabling us to provide excellent after-sales service with engineers.
EMAC Products Line

EMAC International Group keep moving forward in power driven products. All of our products are driven by mechanical or electrical motors.

**Duramac**

EMAC started a joint venture with Hubei Kangchen Anbao (KCAB) Mining Equipment Co., Ltd with 50/50 share agreement to promote explosion proof engines, explosion proof electric motors, explosion proof vehicles under the brand name of Duramac for both domestic and international markets, replacing the old trade name KCAB.

**Sunyear**

The most renowned Fire Pump set brand and fire pump controller manufacturer in China for water pump sets and AIS controllers. Sunyear products are the China Fire Fighting Industry Standard.

**Hispeed**

For three consecutive years Hispeed has won the "Most Growth Potential for Chinese Enterprises" award. Hispeed has an 80% market share for high speed, high performance boats (40 knots+) for all maritime law enforcement vessels in China. Hispeed has one hundred international and domestic core patent intellectual property rights for innovative enterprises and has achieved over 10 different industry records in Asia.

**Almotor**

Owned by Shenzhen Ambition Electronic Co., Ltd. Almotor is the trademark for the international market and representative AMB. Awarded "National Hi-Tech Enterprises", "Major Technology Innovation" and "Software Technology Enterprise" awards. Almotor has built an excellent reputation for manufacturing AC motors, motor drive controllers and inverters in China with the domestic brand AMB.

**SinoGen**

EMAC International Group's own brand for all kinds of generators and engine power packs. Through years of effort, SinoGen has succeeded in supplying a large variety of diesel and natural gas generators for land based and marine operations in over 50 countries.
Owned by Hubei Kang Chen An Bac Mining Equipment Co., Ltd (KCAB), Duramac is the trademark name for the international market and represents KCAB. Duramac is the first diesel generator set manufacturer and explosion-proof engine manufacturer in China and now the leading explosion-proof equipment brand in China. All of our explosion proof products come with MA-China Mining Explosion Proof certificates ensuring the safety and reliability of our products. Duramac products are now used widely in mining and petro-chemical industries. Due to continued success and development, Duramac is applying for international explosion proof certificates such as ATEX and IECex on customers’ request. All our explosion proof products are ready for the international market complete with international certificates. Duramac also accepts customer’s requests on other kinds of certificates based on orders.

- 1998: Duramac developed the first diesel generator in China.
- 2005: Duramac developed the first explosion-proof engine based on the Cummins engine.
- 2011: Duramac was appointed by China State Administration of Work Safety and China Coal Mine Safety Supervision Bureau to be the drafting party for Chinese mining application explosion proof diesel engines emission standard.
- The 10 largest mining groups in China are now use our explosion proof products, and our products have been successfully applied in Yutong, Sany and XCMG explosion proof vehicles.
- Duramac has very strong ability in R&D. Our R&D team is supported by Dongfeng R&D center, China Explosion Proof Testing Center and The Department of Automobile Engineering of Tsinghua University.

- Explosion-proof engines are developed from Cummins genuine engines that are also made in China.
- Explosion-proof engines cover power ranges from 45kW-800kW.
- Successful in explosion-proof modifications for the Caterpillar 240kW engine on Customer’s requests with a proven reliability in the Daqing oil field for over 3 years.
- Explosion-proof vehicles are equipped with the Dongfeng technology chassis.
- Various specifications of explosion-proof truck and personal carrier truck.
- Strict quality control system, all products must pass comprehensive and stringent tests before dispatch.
- All explosion proof products come with a MA certificate and other required international explosion proof certificates.
**Explosion-Proof Engine**

Duramac can develop explosion-proof engines to customers specifications for many brands and models. Our regular explosion proof engines are developed from our Cummins China engine partners and are original products from Dongfeng Cummins and Chongqing Cummins. Our engines retain the excellent design and quality of Cummins engines and add advanced explosion-proof technology, ensuring strong drive power with a compact structure. Known for stability, safety, high efficiency and conformity to environment regulations, our engines come at low cost. We have modified a lot of systems to meet explosion proof requirements and have become the markets best option for explosion proof power supply. Our explosion proof engine ranges are: KC493 | KC4102 | KC4107 | KC5102 | KC6114 | KC6116 | KC5140 | KC6159 | KC12159 | KC3406.

**Explosion-Proof Vehicle**

Duramac provides both explosion proof trucks and explosion proof passenger vehicles to meet customer's requirements for the safe transportation of material and people. Powered by carefully designed explosion-proof engines with a chassis design based on Dongfeng technology our vehicles are both durable and powerful with a high load capacity. Our professional explosion-proof configuration and complete monitoring system guarantee the safety performance, low noise, environmental conformity, comfortableness, thus improving work efficiency and lowering the cost for our clients. Our explosion proof vehicles ranges are: WC5R | WC20R | WC24R | WC3J | WC5J | WC5J(A) | WC5J4x4 | WC8J | WC10J

**Explosion-Proof Electric Motor**

Our explosion-proof electric motors provide faster driving power for explosion-proof equipment. With the advantage of a compact structure, convenient and stable operation, easy maintenance, high efficiency, high capacity and a long life, these high efficiency and clean energy products will become even more widely used around the world. All our explosion-proof electric motors meet explosion-proof standards and maintain optimum performance: YB3

Please check our website: www.duramac.com for more information about our company products.
Sunyear is the number one manufacturer of diesel water pumps and diesel fire-fighting pumps in China. We are also the leading pump manufacturer in the emergency rescue and drainage fields. The products have been successfully applied in sewage treatment, industrial and urban construction, agricultural irrigation and the coal industry as well as other industries with military standard quality and precision.

Sunyear has a successful and long history specializing in the design and manufacture of pumps and has complimented many government projects. With numerous technology patents, the products have received high praise for their excellent quality and the advantages of low fuel consumption, long life, easy maintenance and low failure rate.

A Strong Manufacturer of Diesel Water Pumps with Enthusiastic Design Team. Customized, Unique and Quality Guarantee.

- 2011: Successfully developed dedicated diesel generators for orbital welding machines and used in building China's high-speed railway system.
- 2006: Developed the "constant head/non-return valve" specifically for diesel engine driven water pumps.
- 2005: Sunyear supplied intelligent diesel fire fighting pump in The Taikoo hangar of Xiamen airport, supplying the first Chinese made unit for emergency fire fighting pumps into Chinese airport.
- In the coming years, Sunyear will supply a variety of different fire fighting pumps to the Ameco Hangar at Beijing Airport, The Boeing and Yuhang Hangars at Shanghai Pudong Airport, The China Southern Airline hangar at Cheonshan Airport and the China Eastern Airlines hangar at Kunming Airport.
- 2012: Sunyear supplied 8 units of highest power diesel driven fire fighting pumps in China for the Sino-Burmese gas pipeline project. Proving the company's ability to manufacture high-power diesel driven fire fighting pumps.
- At present, Sunyear's independent innovation has achieved 31 national patent licenses, 4 being invention patents, 27 of them being utility model patents.
- Won 5 Science and Technology rewards from the government and army.
- 2011: Appointed by Guangdong government as a High Technology Enterprise.
- 2012: Sunyear developed three types of special equipment for emergency rescue and disaster relief, which are also first in the world. These products were commended immediately when we brought them to market.
- 2015: Our CTO Mr. Zhenghao was appointed as a technical committee member for the Standardization Administration of China for China Fire Protection Standardization. the Sunyear company, together with our CTO drafted three national standards for the firefighting industry.
**Water Pump Set**

Sunyear water pump sets are suitable for the use of fields of sewage treatment, urban construction and agriculture. Driven by either a diesel engine or electric motor base depending on customers' specifications. Sunyear water pump sets are famous for their excellent performance, compact structure, convenient and stable operation, easy maintenance, high efficiency, high capacity and long life. We have complete product lines for water pumps and can also customize the products to meet customers' requirements.

**Intelligent Control Module**

The intelligent control module is specially designed for control diesel engines under our own brand (AIS) and uses the most advanced technology available. It provides engine reliability with increased performance and easy operation. We can also customize the design of our control module according to different standards and certification requirements giving more functionality to meet our customer requirements. It is widely used for all applications and has so far been exported to over 20 countries.

**Fire-Fighting Pump Set**

Sunyear fire fighting pumps are reliable with constant pressure and variable flow utilising our own designed intelligent control system. Able to supply 0-100% (Max. flow) within 10 seconds, the flow capacity changes but the pressure is constant. Our engineers are the authority on manufacturing and designing fire pumps, coupling this with our professional after-sales service team means our customers can rely on our products.

Please check our website: www.sunyear.com for more information about our company products.
Shenzhen Hispeed Boats Tech. CO. Ltd, founded in 1999 and formerly known as Shekou Shipyard was originally established in 1952 and has registered capital of 55 million RMB. Hispeed mainly engage in high-speed high-performance and luxury boat and yacht design, production and sales. Hispeed is the only craft industry enterprise in the first national high-tech enterprises.

Hispeed’s headquarters is located in Shenzhen and has manufacturer bases in Tianjin and Zhuhai to serve the Chinese market. For three consecutive years (2012-2014) they topped the "Most Growth Potential Enterprise" Forbes ranking. Hispeed is an innovative enterprise with a hundred international and domestic core patents and intellectual property rights and is also on the Academic Committee of China’s Society of Naval Architecture and Marine Engineering for Yacht Design and Manufacture. Their Main products are Yachts, official boats and military boats. Over 120 boat types are covered in their HP-HIPOWER, SD-SEADRAGO, SH-SEAHAWK, HT-HITE, PB-PROBAY series.

- 2012: Won the biggest amount in one order in China--350,000,000,000 RMB from China Coast Guard for the anti-smuggling speed boat.
- Supplier of security speed boats for The Beijing Olympics Games, Guangzhou Asian Games and Shenzhen World University Games.
- Major supplier of high speed boats for China Coast Guard, China Marine Surveillance, Ministry of Public Security, China Fisheries Law Enforcement, China Customs, China Navy.
- Occupy over 80% market share of 40 knots+ high speed, high performance boats for all maritime law enforcement vessels in China.
- Supplied over 200 units (HP1500 model) high speed jet skis for the Chinese Armed Police Frontier.
- Supplied over 100 units (SEAL HP1900) for high speed law enforcement boats.
- Creator of the maritime SUV concept, including luxury fishing and sailing boats.
- Representative of High Speed, High Performance, High Technology and High Quality.
- 2000: "Yacht Design and Manufacturing Academic Committee of China Society of Naval Architecture and Marine Engineering" marks Hispeed to be an academic authoritative contributor in China’s yacht manufacturing field.
Hispeed's Records in China

- The Largest Composite Material Super Speed Boat in China: HP2400
- The Independently designed large Luxury Yacht in China: HSB7000
- The safest boat in China: SD1728, SD2088
- The largest super speed boat in China: SD2188
- The best performance super speed boat in China: SD1528, HP1600
- The shallowest draught boat in China: H800
- The strongest structure stress Boat in China: SD1088
- The largest production super speed boat in China: HP1500

- The fastest water-jet propulsion Boat in China: HP1500WJ
- The fastest fishing boat in China: PB406
- The strongest wave resistant boat in China: SD1688
- The SD1388 super speed boat achieved the fastest speed Record in Asia
- China’s first independently designed luxury sailing boat with an unlimited navigation area: PB433F

High performance Luxury Yacht

Please check our website: www.safari-yacht.com for more information about our company products.
Owned by Shenzhen Ambition Electronic Co., Ltd. Almotor is the trademark for international market and representative AMB. Awarded “National Hi-Tech Enterprises”, “Major Technology Innovation Award” and “Software Technology Enterprise”. Almotor has built an excellent reputation for manufacturing AC motors, motor drive controllers and inverter in China with the domestic brand AMB.

With over 50 professional engineers, our research and development capability is widely regarded as being the best in the industry. We invest over 10% of our income in R&D every year and currently hold more than 40 patents for our products and equipment.

- Almotor was owned by Ministry of Water Resources as a state owned company, and is now trading independently as Shenzhen Ambition Electronics Co., Ltd.
- First frequency converter manufacturer to be authorized by the Ministry of Industry.
- Almotor is ranked within the top three brands for Chinese frequency converters, occupying over 10% of the market.
- Ex-prime minister Wenjiabao inspected and approved Almotor company.
- Almotor developed and manufactured the largest power high-voltage frequency converter for brushless synchronous excitation motors, and has been proven success in The Shandong Laiwu Iron and Steel Group Corp.

- 2014: Almotor was commissioned by Zhengzhou Nissan Automobile Co. Ltd. to develop motor controllers for their new energy, high speed automobiles.
- 2015: Almotor established Xuzhou Almonitor Automobile Driven Motor Technology Co. Ltd. focusing on new energy, high speed automobile driven motors and controllers.
- Almotor products have been successfully applied in Daqing Oilfields and The Foxconn (iPhone) factory.
- “National Hi-Tech Enterprises”, “Major Technology Innovation Award” and “Software Technology Enterprise” award winner.
- Past ISO9000 Quality System Certification through TUV.
- Obtained CE and RoHS Certificates.
**Quality Control**

Our strict quality control starts with stable and established suppliers. All our suppliers are leaders in their field and famous brands at home and abroad. We operate a modern quality control system though the whole production process to assess, adjust and deliver a perfect product to our customers.

Our manufacturing facilities are equipped with automated production lines using imported, proven machinery. The production equipment and testing instruments lead the industry. Our spacious factory layout and production lines are designed to international standards giving us an annual output capacity in excess of 150,000 units.

**AC Motor**

Almotor is committed to reliable and high quality specific automobile motors with a range of 3.5KW to 45KW.

Our high Speed Motors are used in cars, buses and other applicable vehicles.

Low Speed Motors can be used for logistics vehicles, mini trucks and more.

**Inverter**

The products are widely applied for the frequency control in various mechanical equipment with a range of 0.4KW to 3150KW.

Low Voltage  | Medium Voltage  | High Voltage

**Motor Drive**

Motor Drive Controllers are suitable for three-phase AC asynchronous motors and three-phase AC-permanent magnet synchronous motors.

Please check our website: www.aimotor.com for more information about our company products.
SinoGen Power technology Ltd. is a part of EMAC Group, a leading supplier of generator sets and engine power packs for all applications. We specialize in the development, manufacture, sales, service and technical support for diesel and natural gas generators for land based and marine based applications. SinoGen’s aim is to provide best option for all customers to suit individual target budgets.

Powered by high speed diesel and gas engines from Cummins, Deutz, Perkins, Weichai, Huahcai, Yuchai, Yangdong, Jichai, coupled with world famous alternators such as Stamford, Marathon, Leroy Somer, Engga, SinoGen we are able to provide our customers with various options. Control panels options are available from Deepsea, Siemens, Smartgen and Harsen and switch components options available from ABB, Schneider, Delixi and ASK. The land based generator sets cover a 7KW-2400KW range, marine generator sets power up to 2000KW and our biogas and natural gas generator sets are available from 25KW-1200KW.

**Options**

- Synchronized Control
- Soundproof Enclosure
- Mobile and Trailer
- Automatic Transfer Switch (ATS)
- Automatic Voltage Regulator (AVR)
- Electronic or Mechanical Govemors
- Remote Control Monitoring
- Custom design coupling custom chassis designs and wiring options.
SinoGen also provides engine power packs for all applications. A complete power pack normally comes with complete engine assembly, cooling system, air intake, exhaust system, chassis, control system and drive system.

- **Engine**: Our most popular engines brands for power packs are Cummins, Deutz, Yuchai, Weichai, Yangdong.
- **Cooling System**: Radiator and Heat exchangers are available to suit our customer’s application and requirements.
- **Air Intake and Exhaust system**: Air filter, muffler and accessories are included in our scopes supply.
- **Chassis** is also included, including optional heavy duty type chassis and customized drawing.
- **Control System** is standard with a remote control system as optional.
- **Drive system**: Dependent on the application and customer requirements, our power pack can be coupled with the accessories below:
  - **Automotive**: Clutch, Transmission and other accessories.
  - **Marine**: Gearbox, Main Shaft, Propeller and other accessories with marine certificates.
  - **Industrial**: PTO and other accessories.
  - **Generator**: control panel, alternator and other accessories.

SinoGen also can custom make engine power packs according to customers’ requirements.

**Automotive Engine Power Pack**

**Industrial Engine Power Pack**

**Marine Engine Power Pack**

Please check our website: [www.engine-power-pack.com](http://www.engine-power-pack.com) for more information about our company products.
Established in 2006, EMAC POWER LTD is a leading supplier of engines, engine parts and engine extension products. We mainly deal with Cummins, Deutz, Huachai, Beinei, Weichai, Yuchai, Renault and Yangdong related products. EMAC POWER LTD is the official export agent of Dongfeng Renault and Huachai Deutz.

Yuchai has manufactured diesel engines for over four decades, a market leader in China ship building, with a range of diesel and gas engines between 75hp to 2300hp. In 2012 Yuchai and Wartsila entered a joint venture for large low speed ship engines with power from 3,475kW to 13,960kW. Yuchai also manufacture earth moving equipment and pile driving machines with over 40 different series of loaders and more than 160 models of excavators ranging from 0.8 to 220 Tonnes.

2002: Dongfeng signed a license contract with Renault, manufacturing Renault DCi 11 series engines. The DCi 11 adopts the absorption and assimilation of Renault SA technologies, designed for the Chinese market, especially for Dongfeng Tianlong heavy trucks. The DCi 11 is one of the most fuel-efficient engines available today and won first place in the Chinese fuel-saving truck contest in 2007.
Established in 1970, Hebei Huabei Diesel Engine Co. Ltd. (Huachai) is affiliated to Norinco Group North General Power Group Co. Ltd., the professional manufacturer of military and civil diesel engines. Huachai manufactures BFL413F/C, BFL513F/C series Deutz designed air cooling diesel engines as well as Deutz BFM1015, TCD2015, TCD12.0/16.0 series engines under Deutz AG license.

With its excellent performance of small volume, light weight, low oil consumption, little noise, strong adaptability, high reliability and easy maintenance characteristics, Huachai engines are widely used in motor lorry, luxury coach, special vehicle, construction machinery, oil equipment and generator set fields and has been exported to more than 30 countries, with the leading markets in Iran, Turkey, Lebanon, Russia, America, Kenya, Columbia, Peru and more.

Please check our website: www.emac-power.com for more information about our company products.
Cooperating with leading and reliable partners from different fields, EMAC guarantees that all products we provide are made to a high quality, strict quality control standards and strict final inspection before shipping. EMAC ensures that all the goods delivered to customers are in perfect condition and include International Warranty Services.

We supply different equipment with different guarantee periods. You can contact our sales or after-sales team to check the warranty period available from EMAC. During the warranty period, all costs for service, labor and parts costs are free of charge.

What is covered.
EMAC Group is warranted to the original purchaser to be free from defects in material and workmanship subject to certain exception and limitations stated below for the stated period of products after purchase.

What is not covered.
This warranty does not apply to damage from misuse, alterations, abuse, normal wear and tear, lack of maintenance, accidents or repairs made or attempted by anyone other than an authorized service center for our products.

How to get after-sales service.
You can contact our after-sales department for the after-sales service via below contact methods:
Email: support@emac.cc
Tel: 86-755-82314520
We provide our customers with a comprehensive after-sales service. Our trained staff are easily contactable and ready to help with any queries or questions you may have. In addition we can arrange engineers to support you on site. In the countries that have an EMAC branch office, you can easily apply for engineer support.

If you are not satisfied with our employee’s performance, you are welcome to contact our customer service center by sending email to care@emac.cc.
EMAC Sales Market Regional Map

EMAC Head Office
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Tel: 86-755-82314520
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Web: www.emac.cc

EMAC Overseas Offices
EMAC is constantly expanding its overseas offices, with both sales and engineering / aftersales support. Please check our website or contact EMAC head office to get the latest contact details for our offices worldwide.

East Asia Area:
Tel: 86-755-82314520 Ext:811
Email:ea@emac.cc

Southeast Asia Market:
Tel: 86-855-82314520 Ext:812
Email:sa@emac.cc

West & South Asia Market:
Tel: 86-755-82314520 Ext:813
Email:wa@emac.cc

Arabic Market:
Tel: 86-755-82314520 Ext:814
Email:ar@emac.cc

African Market:
Tel: 86-755-82314520 Ext:815
Email:af@emac.cc

French Market:
Tel: 86-755-82314520 Ext:816
Email:fr@emac.cc

America & Euro Market:
Tel: 86-755-82314520 Ext:817
Email:ae@emac.cc

Spanish & Portuguese Market:
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